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### Welcome aboard the St. Louis Regional Transit web site.

Bi-State Development Agency, operators of the St. Louis area's network of light rail, bus and paratransit van transportation, is here to get you where you want to go. We'll take you to work, shopping, special events, appointments, almost anywhere. And on Bi-State, the going is easy and convenient. **Ready to go?**



**Take a ride  
on MetroLink  
today!**



### Commuter Challenge Month – A Better Way to Go

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**Other Properties Managed  
or Maintained by BSDA:**

St. Louis Downtown Airport  
Gateway Arch  
Gateway Arch Riverboat  
Cross County MetroLink  
Extension  
St. Clair County MetroLink  
Extension

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Questions, comments, or suggestions, please [contact Bi-State](#).  
For Personalized Routing or Trip Planning Information, [click here](#).  
For web site comments, [click here](#).

## Our History

- 1949** The Agency was created by a compact between Missouri & Illinois.
- 1963**  The Agency purchased and consolidated 15 privately owned transit firms in the area.
- 1965**  The Agency reopened Bi-State Parks Airport.
- 1967**  Opening of the Gateway Arch and Arch Tram System.
- 1984**  The Agency renamed Bi-State Parks Airport to St. Louis Downtown-Parks Airport.
- 1986**  Arch Parking Garage opened.
- 1987**  Call-A-Ride began servicing St. Louis Metro area.
- 1993**  MetroLink opened with 16 stations.
- 1994**  MetroLink's East Riverfront and Airport Main stations open.
- 1995** Agency awarded the American Public Transit Outstanding Achievement Award.
- 1998**  MetroLink's Airport East station opens.
- 2000** Bi-State's fleet modernization begins. Agency replaces over 250 buses, 40 Call-A-Ride vans. Agency's MetroLink fleet expands by 24 light rail vehicles.
- Bi-State purchases the Becky Thatcher and Tom Sawyer Riverboats. The Gateway Arch Riverboats become a natural extension of the educational venues at the Gateway Arch.
- 2001**  St. Clair County, IL MetroLink extension opens.
- Bi-State places first in international rail competition and wins Rail Transit Achievement Award from the American Public Transportation Association.
- Present** Continuing to build a safety conscious and customer focused team.



## **St. Louis Downtown Airport**

- Busiest airport in Southern Illinois, third in the St. Louis Metro Area and is located in Cahokia/Sauget, IL
- Eight minutes from downtown St. Louis



## **MetroLink**

- The St. Louis Metropolitan Region's light rail system
- 34.4 mile light rail line with 27 stations
- There are 16 park-ride lots adjacent to MetroLink stations
- Future expansion plans include service to many other parts of the St. Louis Metro area and in St. Clair County, IL



## **Gateway Arch**

- The Agency operates the Arch Tram Revenue and Ticketing operation, Arch Parking Facility and Gateway Arch Riverboats
- The Arch is the tallest national monument in the U.S. (630 feet) and one of the most visited tourist attractions in the world
- The Arch Parking Facility is 1,250-space parking garage located on the northern boundary of the Jefferson National Expansion Memorial grounds
- The Gateway Arch Riverboats were established in 1891
- The Gateway Arch Riverboats is the oldest excursion boat company to operate on the Mississippi
- Its home port has been in St. Louis since 1917



## **MetroBus System**

- 467 MetroBuses serve four counties in Missouri and Illinois
- An average of 108,118 customers served daily
- MetroBuses are 100% ADA accessible



## **Call-A-Ride**

- Call-A-Ride services are available at certain times to the general public in areas that have limited fixed route services
- Call-A-Ride Plus is a demand-response service that provides van transportation to registered individuals with disabilities
- Approximately 1,824 trips per day
- Advance reservations are required for Call-A-Ride and Call-A-Ride Plus

## Bi-State Facts and Figures

- The Bi-State Development Agency's mission statement is "regional economic development through excellence in transportation."
- Bi-State owns and operates the St. Louis Metropolitan region's public transportation system. The Metro System includes MetroLink, the region's light rail system; MetroBus, the region's bus system; and Call-A-Ride, the paratransit van system. Bi-State also owns and operates St. Louis Downtown Airport and the adjoining industrial business park, the Gateway Arch Transportation System, ticketing and reservation center, the Gateway Arch Riverboats and the Arch Parking Garage adjacent to the Arch grounds.
- Bi-State is governed by a 10-member Board of Commissioners; five each from the States of Missouri and Illinois, who are appointed by the respective State Governors. The commissioners are required to be resident voters of the respective states and must reside within the Bi-State Metropolitan Region. Commissioners serve without compensation.
- The Bi-State Development Agency carried 47,661,333 passengers on MetroLink, MetroBuses and Call-A-Ride vans in Fiscal Year (FY) 2002.
- The average weekday ridership for MetroLink in FY 2002 was 44,821.
- In FY 2002, the average weekday ridership for MetroBus was 108,122.
- The average weekday ridership for Call-A-Ride in FY 2002 was 1,823.
- The Bi-State Development Agency has a fleet of 467 buses, 65 light rail vehicles and 84 Call-A-Ride paratransit vans.
- The FY 2002 operating budget for the Bi-State Transit System was \$159.3 million. The capital budget totaled \$465.7 million. For FY 2003, the transit -operating budget is \$163.5 million. The capital budget totals \$530.9 million.
- Metro System operations are subsidized by sales taxes from St. Louis City and County, the St. Clair County Illinois Transit District, federal and state grants and subsidies, and from fares paid by customers.
- The FY 2002 operating budget for Bi-State's non-transit entities (Arch Trams, Arch Garage, Gateway Arch Riverboats, St. Louis Downtown Airport) was \$6.7 million. The capital budget totaled \$5.9 million. The FY 2003 operating budget for non-transit entities is \$7.0 million. The capital budget totals \$6.0 million.
- Security for the Metro System is provided by uniformed police officers along with uniformed and undercover security officers. A comprehensive security system is in place that includes well-lit stations and cars, closed-circuit television monitoring, emergency telephones, continuous police patrol of rail cars and stations, security personnel at park-ride lots, and constant radio communication between vehicle operators and MetroLink and MetroBus Central Control.
- Bi-State is governed by a 10-member Board of Commissioners; five each from the States of Missouri and Illinois, who are appointed by the respective State Governors. The commissioners are required to be resident voters of the respective states and must reside within the Bi-State Metropolitan Region. Commissioners serve without compensation.
- Bi-State has over 2,200 employees.
- In FY 2002, Bi-State MetroBuses traveled 17.9 million revenue miles. MetroLink trains traveled 2.7 million revenue miles and Call-A-Ride paratransit vans traveled 4.2 million revenue miles.
- Bi-State has over 15,200 bus stops and 585 non-advertising and 323 advertising shelters on 90 bus routes in Missouri and Illinois.
- Bi-State's Transit Information and Customer Service Operators answered 674,846 calls for transit assistance and free timetables in FY 2002. The department also responded to 1,764 e-mails from customers.

- During FY 2002, over 165,370 airplanes landed or took off from St. Louis Downtown Airport and 1,767,699 gallons of fuel were sold by fixed-base operators to aircrews using the airport's facilities.
- In FY 2002, 327,474 vehicles used the Arch Parking Garage.
- Over 911,190 passengers rode the Tram to the top of the Gateway Arch in FY 2002.

## **MetroBus**

- The MetroBus system is a major entity of Bi-State's multi-modal Metro transit system, which serves four counties in Missouri and Illinois, including the City of St. Louis.
- MetroBus routes are designed to act as a feeder system to the MetroLink stations to allow synchronized transfers between bus and rail.
- Bi-State's MetroBus fleet consists of several models including larger Neoplan, Flexible and Gillig coaches. Larger buses seat 49 and smaller buses seat 29. The average age of a MetroBus is 4.8 years.
- The MetroBus fleet is 100% ADA accessible.
- In one month, Bi-State MetroBuses consume 500,000 gallons of diesel fuel.
- On an average, a Bi-State diesel bus will hold 125 gallons of fuel while a Call-A-Ride van will hold 50 gallons of fuel. Depending upon driving conditions, a bus with a full tank of diesel can travel about 400 miles and a van, about 500 to 650 miles.
- Bi-State has 38 Compressed Natural Gas (CNG) fueled buses in its fleet. A CNG bus holds 11,000 cubic feet of gas. On a full tank, a CNG bus can travel approximately 200 miles.
- MetroBuses travel over 75,000 miles per day.
- MetroBus service operates daily. The first bus begins service at about 4:30 a.m. while the last bus completes service at about 1:00 a.m.

## **MetroLink**

- MetroLink is the St. Louis Metropolitan Region's light rail system.
- MetroLink is a 27-station, 34.4-mile light rail system. There are 16 park-ride lots adjacent to MetroLink stations, which can accommodate 7,778 vehicles.
- MetroLink light rail vehicles are bi-directional, operated by one driver and travel at a maximum speed of 55 miles per hour.
- MetroLink's fleet and all of its stations are accessible to customers with disabilities. Each light rail vehicle has four wheelchair-designated positions on board, and the floors are level with the station platform. Ticket vending machines are equipped with audio features and Braille for customers with visual impairments.
- MetroLink light rail vehicles have a capacity of 72-seated passengers and 106 standing passengers.
- Construction on the initial MetroLink alignment from Lambert-St. Louis International Airport to the 5th & Missouri station, in East St. Louis, IL began in 1990. The initial alignment opened in July 1993.
- Construction on the St. Clair County MetroLink extension from the 5th & Missouri station to the College station in Belleville, IL began in 1998. The St. Clair County MetroLink extension opened in May 2001.
- Construction began in Spring 2001 on an additional 3.5-mile extension from Southwestern Illinois College to Shiloh-Scott station, located east of Illinois 158 and adjacent to Scott Air Force Base. This extension will open in 2003. For more information about the St. Clair County MetroLink extension, visit the web site at [www.metro2001.org](http://www.metro2001.org).
- Segment 1 of the 8-mile Cross County MetroLink extension will extend from the existing Forest Park station west through Clayton and south to Shrewsbury.

Construction will begin Fall 2002, with passenger service beginning in 2005.

Visit [www.crosscounty.org](http://www.crosscounty.org) for details on Segment 1 of the Cross County extension.

- MetroLink operates daily. The first train begins service at approximately 4:09 a.m. while the last train completes service at about midnight.

## **Call-A-Ride/Call-A-Ride Plus**

- Call-A-Ride services are available at certain times to the general public in areas that have limited fixed route services. This is NOT an ADA mandated service, but rather a public service to provide increased transportation options in areas with limited fixed route services.
- Bi-State currently operates Call-A-Ride service in the North, West and South County areas of the St. Louis Metropolitan region.
- Call-A-Ride Plus service is designed to provide equivalent access to areas served by fixed route services in St. Louis City or County.
- Call-A-Ride Plus service is strictly limited to eligible customers with disabilities who functionally cannot independently use fixed route service as part of ongoing compliance with the requirements of the Americans with Disabilities Act (ADA).
- Advanced reservations are required for Call-A-Ride and Call-A-Ride Plus.
- For information about Call-A-Ride/Call-A-Ride Plus fares, trip times or schedules, call the Customer Assistance line Monday through Friday from 3:00 a.m. to 12 Midnight and Saturday and Sunday from 5:00 a.m. to 10:00 p.m. at (314) 289-5230.

## **Gateway Arch, Riverboats and Arch Parking Garage**

- The Bi-State Development Agency's Business Enterprises Division in cooperation with the National Park Service operates the Gateway Arch Tram and ticket center, the Arch Parking Garage and Gateway Arch Riverboats.
- Standing 630 feet tall, the Arch is the tallest national monument in the U.S. and one of the most visited tourist attractions in the world.
- For information about the Arch or advance reservations, call (314) 982-1410 or visit [www.gatewayarch.com](http://www.gatewayarch.com).
- Established in 1891, the Gateway Arch Riverboats is the oldest excursion boat company to operate on the Mississippi. Its home port has been located in St. Louis since 1917.
- The Riverboats were purchased with funds that represent a portion of the fees paid to Bi-State for the management of its Business Enterprises entities, including the Gateway Arch tram, ticket center and parking garage.
- For information about the Gateway Arch Riverboats or advance reservations, call (314) 621-4040 or visit [www.gatewayarchriverboats.com](http://www.gatewayarchriverboats.com).
- In 1986, the Bi-State Development Agency constructed a 1,250-space parking garage located on the northern boundary of the Jefferson National Expansion Memorial grounds, the site of the Gateway Arch.
- The garage contains three levels of parking. Bi-State operates and maintains the garage. Vehicle transactions (the number of cars exiting the garage) for FY 2001 totaled over 368,215.
- An administrative complex combining the offices of Arch Parking Garage staff and National Park Service Law Enforcement and Safety Division personnel, who patrol the Arch grounds, is located at the Arch Parking Garage.

## **St. Louis Downtown Airport**

- St. Louis Downtown Airport is a full service aviation center offering a complete line of

general aviation services.

- The airport is the busiest airport in Southern Illinois, third in the Metro Area and is located in Cahokia/Sauget, IL.
- The airport sits on a 965-acre site and includes an industrial-business park.
- The airport has 74 t-hangers, 14 midsize and 15 large hangars.
- Visit [www.stl-downtownairport.com](http://www.stl-downtownairport.com) for more information about the airport and its services.

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## American Public Transportation Association

### LARGE BUS AGENCIES

Kansas City ATA  
St. Louis Bi-State

### STATEWIDE SITES

MO Public Transit Assn (MPTA)  
Missouri DOT (MODOT)

Other State Sites



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## LARGE URBAN AREAS

(areas with a central city and suburbs totaling 200,000 population or more)

### Kansas City

Kansas City

ATA (Kansas City Area Transportation Authority, The Metro)  
JCBSDOT (Jackson County Board of Service Department of Transportation)  
UMKC (University of Missouri-Kansas City Transportation Services)  
MARC (Mid-America Regional Council)  
RTA (Regional Transit Alliance)  
The Bus Stop (TBS)

Bonner Springs, KS

[Tiblow Transit](#) (City of Bonner Springs)  
TCPC (Tri-County Paratransit Council, Coordinated Transit District #1)

Kansas City, KS

The Bus (Unified Government of Wyandotte County/Kansas City, Kansas)

Liberty

Liberty Access (City of Liberty Transit, LA)

Olathe, KS

The JO (Johnson County Transit, JCT)  
City of Olathe

Airport Ground  
Transportation

KCIA (Kansas City International Airport)

### Saint Louis

Saint Louis

Bi-State Transit (Bi-State Development Agency, BSDA)  
CMT (Citizens For Modern Transit)  
EWGCC (East-West Gateway Coordinating Council)  
Gateway PRT (GPRT)


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 Actual St. Louis ©1997,98

## St. Louis Transportation

Find information about transportation in and around; and to and from St. Louis.

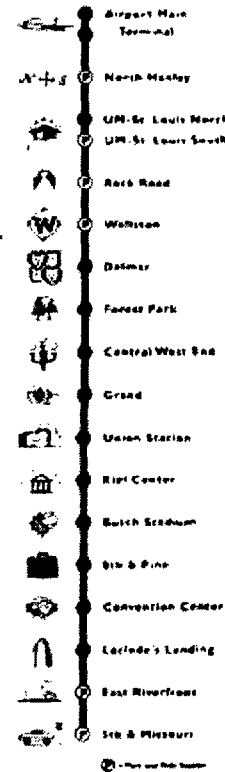
### TRAVEL IN & AROUND ST. LOUIS

Bi-State buses, the MetroLink, cabs and automobiles make St. Louis an easy place to travel.

Bus stops are located throughout the Metropolitan area and there are many bus lines from which to choose. **Public buses** generally run from 4 a.m. to around 2 a.m. Fares on public transportation are quite reasonable (\$1 for adults, with 10¢ transfers) and Bi-State Transit oversees maintains an information line to assist you in choosing the quickest, most direct route. Call Bi-State at (314) 231-2345 for route information.



run from 4 a.m. to around 2 a.m. Fares on public transportation are quite reasonable (\$1



New to St. Louis, **MetroLink**, the **light rail** commuter train line, also run by Bi-State Transit, marks the second coming of streetcars to St. Louis. It runs almost 24 hours a day from Lambert Airport through downtown and then to East St. Louis, IL. Other routes are in the planning stages. Call (314) 231-2345 for schedule and route information.

**Taxis** run 24 hours and can be summoned by a phone call. Air Flight cab at (314) 837-3218 and Lambert Airport Transport at (314) 843-3571 provide taxi service from the Airport to downtown St. Louis. Expect to pay between \$18 and \$25 to downtown; \$10 to \$15 to Clayton or midtown. It is common to share a ride to reduce the cost. Another option is Airport Express at (314) 429-4950, which provides service to and from the Airport for \$10 one-way or \$15 round trip. Other taxi cab companies include:



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Passengers on a Gateway Riverboat  
Cruise on the Mississippi.

See the [Tours and Cruises Page](#).

Allen	(314) 241-7722
ArchWay	(314) 544-6800
Arnold	(314) 287-1200
Black & White	(314) 909-0800
Chesterfield Cab	(314) 537-9330
County Cab	(314) 991-5300
Harris	(314) 371-7111
Laclede	(314) 652-3456
St. Louis Cab Co.	(314) 991-5300
Yellow	(314) 361-2345

St. Louis is a city designed around and for the **automobile**. Probably the most convenient way to get around St. Louis is by car. A network of highways flows in and around St. Louis, letting people quickly move about great expanses in little time. Traffic is nowhere near as bad as other major metropolitan areas, but is common during rush hours in the morning, noon and afternoon.

- From the east, highways I-55, I-64, and I-70 and US 40 converge on the Poplar Street Bridge, pouring into the downtown area. Also from the east, but further north, is highway I-64/US 40 (the Daniel Boone Expressway). Further south, and also from the east, is highway I-255.
- From the south, the approach is I-55, and the southwest is I-44.
- I-70 enters from the northwest and combines with I-55 into the downtown area.
- I-270 in the western areas and I-255 in the eastern part of the metro area create a highway loop around the city, with connections to all the other major highways.
- I-170 is a north/south highway that connects I-64/US 40, I-70, and I-270. It is the major road link for Clayton and the Airport.

**Parking** is plentiful and varied, but in congested areas can be hard to find during business hours or popular events. Watch out for posted signs that tell you when to park or expect to be ticketed or towed. Parking meters are prevalent. Commercial lots and garages are available in the downtown area and Clayton. Rates are very reasonable (especially compared with other major cities) ranging from less than \$1 for hourly parking to \$4 to \$10 for 24 hours.

All the major **car rental** companies are represented, including:

Alamo	(800) 327-9633
Avis	(800) 831-2847
Budget	(800) 527-0770
Dollar	(800) 800-4000
Enterprise	(800) 325-8007

Hertz	(800) 654-3131
National	(800) 227-7368
Thrifty	(800) 367-2277

### TRAVEL TO & FROM ST. LOUIS

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There are many options when it comes to travel to and from St. Louis. Lambert - St. Louis Int'l Airport at (314) 426-8000 is the main and largest airport in St. Louis and has over 1600 flights daily. All the major commercial **airlines** are stationed there, including:

Air Canada	(800) 776-3000
American Airlines	(800) 433-7300
America West	(800) 235-9292
<u>Continental</u>	(800) 525-0280 or (314) 241-7205
Delta	(800) 221-1212
Northwest	(800) 225-2525
<u>Southwest Airlines</u>	(800) 435-9792
Trans World Airlines	(800) 221-2000 or (314) 589-7500
US Air	(800) 428-4322
United Airlines	(800) 241-6522

For **rail** information and schedules see the AMTRAK Information page or call (800) 872-7245. Also a good AMTRAK St. Louis schedule [here](#).

Passenger Station St. Louis	(314) 331-3300
Passenger Station Kirkwood	(314) 966-6475

For **bus** information see the [Greyhound](#) home page or call (800) 231-2222 or (314) 231-2222.



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